DATACENTER.BG LLC Privacy Policy

PRIVACY OF YOUR PAYMENT DETAILS

We, at DATACENTER.BG LLC, use encrypted SSL connection to process Customers' information. Working with some of the leaders in online payment operations, we guarantee fast and secure processing of Customers' payments. For maximum online security - we do NOT share this information with any third party and we do not collect or store on our servers Customers' payment information, such as credit card numbers, expiry dates, payment address etc.

PRIVACY OF YOUR ACCOUNT

We consider your registration data and the content of all your messages private and confidential. The header of the messages that you send will contain your name (e-mail address) and Internet Protocol (IP) address. We will not intentionally monitor or disclose any of your e-mail content or registration data unless we are required to do so:

- to enforce these Terms and Conditions,
- by law,
- to defend ourselves in any legal action,
- to protect our property.

Since your password is essential for protecting your privacy, we encourage you to NOT share it with anyone and change it frequently. Additionally, you agree to respect the privacy and confidentiality of others.

PRIVACY OF YOUR REGISTRATION DATA

DATACENTER.BG LLC collects certain information during the registration process. The personally identifiable information that DATACENTER.BG LLC collects includes first and last name. DATACENTER.BG LLC also collects non-personally identifiable information, such as country, age, gender, etc. You may update your Registration Information at any time from your Services Control Panel - > My Account - > Change Login Credentials section.

We may disclose aggregate registration statistics in connection with our marketing activities.

SECURITY OF INFORMATION

DATACENTER.BG LLC is committed to protecting the security of customer collected personal information. To do so, we use technical security measures to prevent the loss, misuse, alternation or unauthorized disclosure of information under our control. We use security measures including and not limited to: physical, electronic and managerial procedures to safeguard and secure the information we collect online. When we ask customers or users to provide financial information (such as a credit card number) that data is protected using Secure Sockets Layer ("SSL") technology.

ACCESS TO PERSONAL INFORMATION

DATACENTER.BG LLC's customers have access to their personal data including full name,

company name, email address etc. Customers have the ability to delete data related to their full name, company name and other information which will no longer be stored in our databases, with the exception of: email address, network logs, cases where fraudulent or otherwise illegal activity has been deemed to occurred as determined by law enforcement or DATACENTER.BG LLC management, in which case the information may remain in our database indefinitely in order to help facilitate the prevention of repeated abuse in the future from the offending party.

WHY WE NEED THIS INFORMATION

Your registration information is needed in order for us to operate the site, to provide support for your account, for statistical purposes, etc. DATACENTER.BG LLC will NOT send you any unsolicited information, including e-mails, except as mentioned hereby.

New customers will receive a DATACENTER.BG LLC welcome e-mail containing information about the features provided by the Service, as well as SCP (Services Control Panel) and FTP login details. DATACENTER.BG LLC may also send system notifications upon need, related to any upgrade, maintenance or other service issues concerning your hosting account.

DATACENTER.BG LLC will keep your personally identifiable information private and will NOT share it with any unauthorized third parties.

LOG FILES

We use IP addresses to analyze trends, administer our site and servers, track access, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information. It is possible that personal information about a customer may be included in the log files due to the normal functions of IP addresses and Web browsing.

COOKIES

We use different cookies on our website to make it as useful to you as possible. Cookies are small text files that we put on your computer or mobile device to tell us what you want to use on our site but they do not tell us who you are.

Here are the cookies that we use on our site:

Essential cookies

We use a cookie to remember your login for you and what you've put in the shop cart. Also, we set a cookie to help you choose a preferred font size for using the site. These cookies we consider essential for the operation of our website.

External web services

We use an external live chat service (using cookies to remember your session name) to deliver real time support to you should you want to.

Payment processing

To process payments online, we require the billing address for the credit card used and our external

payment provider, PayPal/WorldPay, requires your credit card details.

We assume you are happy with this usage of cookies on this website. If you are not happy, then you should either not use this site, or delete the cookies, or browse the site using your browser's anonymous usage setting (named "Incognito" in Chrome, "InPrivate" for Internet Explorer, "Private Browsing" in Firefox and Safari etc.).

Please remember that if you choose to delete the cookies or use the browser anonymously, you may find that certain sections of this website do not work properly.

OPT OUT

By default, customers do receive any system updates, such as the newsletters, invoices, and service email notifications. Any customer who voluntarily receives these updates may unsubscribe at any time. Customers may not opt out of possibly receiving important system notifications, in the rare event that such notification would be necessary.

COMPLIANCE WITH LAWS AND LAW ENFORCEMENT

DATACENTER.BG LLC cooperates with government and law enforcement officials to enforce and comply with the law. We will disclose any information about Users upon valid request by government or law officials as we, in our sole discretion, believe necessary or appropriate to respond to claims and legal process (including without limitation subpoenas), to protect your property and rights, or the property and rights of a third party, to protect the safety of the public or any person, or stop activity we consider illegal or unethical.

CHANGES TO PRIVACY POLICY

Any changes to our Privacy Policy will be placed here and will supersede this version of our Policy. We will take reasonable steps to draw your attention to any changes in our Policy. However, to be on the safe side, we suggest that you read this document each time you use the website to ensure that it still meets with your approval.

CONTACT US

If you have any questions about our Privacy Policy, or if you want to know what information we have collected about you, please use our Contact Us form.

Postal Address:

DATACENTER.BG LLC 1 Momin Kladenetz str. Sofia, 1164 BULGARIA EU